

Time Picker		
12:00 AM	1:00 AM	2:00 AM
3:00 AM	4:00 AM	5:00 AM
6:00 AM	7:00 AM	8:00 AM
9:00 AM	10:00 AM	11:00 AM
12:00 PM	1:00 PM	2:00 PM
3:00 PM	4:00 PM	5:00 PM
6:00 PM	7:00 PM	8:00 PM
9:00 PM	10:00 PM	11:00 PM

****This is the Clock pop up that appears when you select “= or Between”**
 Notice not ever single hour is listed. Ex: If you are searching for a transaction at 8:35am then you would select 8:00am. Always select the hour closest to the purchase time but do not go beyond the time.

Purchase State: This should ALWAYS remain blank. Please be mindful when searcing that I it does default to “Completed”

Operational & Historical:

- Any transactions completed within the last 90 days will be found by clicking on the **Operational button.**
- Any transactions completed older than 9 days will be fould by clicking on the **Historical button.**

Terminal ID: (Meter ID) You may search by the complete meter ID or you can search with a partial meter ID.

- Meter ID is 200-202-CAS-040
- You may searach by the complete meter id
- You may search by 200-202* (This will find all meters that begin with the numbers 200-202)
- You may search by*202-CAS* (This will search for any meter that contains the numbers and letters 202-CAS)

Pay Unit: Use this field to narrow down your results. It tends to be very helpful when searching for Mobile Payments.

Code: (License Plate) You can search for the lincese place or by partial plates

- The plate is 101BLT
- You may search by 101* (This will find any plate that **begins with** 101)
- You may search by *BLT* (This will find any plate that **contains the letters** BLT)
- Remember to also swap out the number 0 for the letter O. In this exanple you can try to search *1O1* as opposed to *101*

Searching Tips:

- Try the meter ID first (The default is for the transaction to show up in sequential order. The results pull up in excel format so anyone can easily click on the name of a column and it will re-sort the data.
- Try a partial Plate. EX: If the plate in question is DA5214, try searching by Meter ID and *DA* for the plate.

Sorting in CWO2: The example below shows transactions this month that begin with the letters APQ7*. The first screenshots shows in order by time/date. When I clicked on the word Amount the transactions sorted by amount displaying the lowest amount first.

Notice the transaction are in order by time. This is the default.

Purchase Date Local	Amount	Code	Pay Interval Start Local	Pay Interval End Local	Tariff Package - Name
2015-09-28 6:02:15 PM	2.00	APQ713	2015-09-28 6:02:03 PM	2015-09-28 8:02:03 PM	Zone 105 - \$2/Hr 2H
2015-09-28 3:49:08 PM	2.00	APQ713	2015-09-28 3:49:04 PM	2015-09-28 5:49:04 PM	Zone 105 - \$2/Hr 2H
2015-09-28 11:15:13 AM	1.80	APQ785	2015-09-28 11:14:21 AM	2015-09-28 1:02:21 PM	Zone 206 - \$1.50/Hr
2015-09-28 9:49:14 AM	0.50	APQ764	2015-09-28 9:48:59 AM	2015-09-28 10:18:59 AM	Zone 203 - \$1.50/Hr
2015-09-26 12:09:08 PM	2.00	APQ795	2015-09-26 12:08:53 PM	2015-09-26 2:08:53 PM	Zone 202 - \$1.50/Hr
2015-09-26 10:32:15 AM	1.00	APQ728	2015-09-26 10:31:56 AM	2015-09-26 11:31:56 AM	Zone 203 - \$1.50/Hr
2015-09-25 3:52:54 PM	2.00	APQ713	2015-09-25 3:52:45 PM	2015-09-25 5:52:45 PM	Zone 105 - \$2/Hr 2H
2015-09-24 10:52:33 AM	1.25	APQ785	2015-09-24 10:52:11 AM	2015-09-24 12:07:11 PM	Zone 206 - \$1.50/Hr
2015-09-23 6:05:53 PM	2.00	APQ718	2015-09-23 6:05:41 PM	2015-09-23 8:05:41 PM	Zone 106 - \$2/Hr 2H
2015-09-23 3:49:28 PM	2.00	APQ713	2015-09-23 3:49:25 PM	2015-09-23 5:49:25 PM	Zone 106 - \$2/Hr 2H
2015-09-23 7:06:33 AM	1.75	APQ778	2015-09-23 7:05:49 AM	2015-09-23 8:50:49 AM	Zone 106 - \$2/Hr 2H
2015-09-22 8:06:30 AM	2.00	APQ778	2015-09-22 8:06:24 AM	2015-09-22 10:06:24 AM	Zone 106 - \$2/Hr 2H
2015-09-21 6:07:43 PM	2.00	APQ713	2015-09-21 6:07:30 PM	2015-09-21 8:07:30 PM	Zone 105 - \$2/Hr 2H
2015-09-21 3:56:26 PM	2.00	APQ713	2015-09-21 3:56:23 PM	2015-09-21 5:56:23 PM	Zone 105 - \$2/Hr 2H
2015-09-21 6:58:07 AM	2.00	APQ778	2015-09-21 6:57:39 AM	2015-09-21 8:57:39 AM	Zone 106 - \$2/Hr 2H

This view appears after we sort the Amount column. (By clicking on the word Amount)

Node	Purchase Date Local	Amount	Code	Pay Interval Start Local	Pay Interval End Local	Tariff Package - Name
302	2015-09-01 11:22:06 AM	0.25	APQ793	2015-09-01 11:21:52 AM	2015-09-01 11:36:52 AM	Zone 302 - \$1/Hr 2Hr Max
203	2015-09-11 10:39:31 AM	0.40	APQ764	2015-09-11 10:38:26 AM	2015-09-11 11:02:26 AM	Zone 203 - \$1.50/Hr 2Hr Max
302	2015-09-10 3:19:14 PM	0.50	APQ767	2015-09-10 3:18:54 PM	2015-09-10 3:48:54 PM	Zone 302 - \$1/Hr 2Hr Max
203	2015-09-28 9:49:14 AM	0.50	APQ764	2015-09-28 9:48:59 AM	2015-09-28 10:18:59 AM	Zone 203 - \$1.50/Hr 2Hr Max
302	2015-09-05 2:58:32 PM	0.75	APQ713	2015-09-05 2:58:27 PM	2015-09-05 3:43:27 PM	Zone 302 - \$1/Hr 2Hr Max
302	2015-09-05 4:00:53 PM	1.00	APQ713	2015-09-05 4:00:51 PM	2015-09-05 5:00:51 PM	Zone 302 - \$1/Hr 2Hr Max
206	2015-09-04 12:10:09 PM	1.00	APQ778	2015-09-04 12:10:00 PM	2015-09-04 1:10:00 PM	Zone 206 - \$1.50/Hr 2Hr Max
302	2015-09-02 9:30:06 AM	1.00	APQ748	2015-09-02 9:30:01 AM	2015-09-02 10:30:01 AM	Zone 302 - \$1/Hr 2Hr Max
203	2015-09-26 10:32:15 AM	1.00	APQ728	2015-09-26 10:31:56 AM	2015-09-26 11:31:56 AM	Zone 203 - \$1.50/Hr 2Hr Max
106	2015-09-02 6:54:31 PM	1.00	APQ748	2015-09-02 6:54:19 PM	2015-09-02 7:54:19 PM	Zone 106 - \$2/Hr 2Hr Max
105	2015-09-18 10:28:11 AM	1.00	APQ713	2015-09-18 10:28:08 AM	2015-09-18 11:28:08 AM	Zone 105 - \$2/Hr 2Hr Max
206	2015-09-24 10:52:33 AM	1.25	APQ785	2015-09-24 10:52:11 AM	2015-09-24 12:07:11 PM	Zone 206 - \$1.50/Hr 2Hr Max

Notice the data is now sorted by amount, smallest amount first.

Amount	Code	Pay Interval Start Local	Pay Interval End Local
0.25	APQ793	2015-09-01 11:21:52 AM	2015-09-01 11:36:52 AM
0.40	APQ764	2015-09-11 10:38:26 AM	2015-09-11 11:02:26 AM
0.50	APQ767	2015-09-10 3:18:54 PM	2015-09-10 3:48:54 PM
0.50	APQ764	2015-09-28 9:48:59 AM	2015-09-28 10:18:59 AM
0.75	APQ713	2015-09-05 2:58:27 PM	2015-09-05 3:43:27 PM
1.00	APQ713	2015-09-05 4:00:51 PM	2015-09-05 5:00:51 PM
1.00	APQ778	2015-09-04 12:10:00 PM	2015-09-04 1:10:00 PM

Account Specific Info

Pittsburgh: Plates are disguised in CWO2 with ***** after 48 hours. In Pittsburgh we don't generally research transaction beyond 24 hours.